

**Attention: Utility Applicants**

The City of Ruidoso Downs Utility Department will require the following documents before the services are connected:

**Owner: Copy of Warranty Deed**

Owner should provide Landlord Obligation Release Document for Renter. This will release the owner from the renter's water bill. Please notify the City of Ruidoso Downs when the renter moves out.

**Tenant:** Shall provide Copy of executed Rental Agreement when applying for services.

Tenant should notify the City of Ruidoso Downs Utility Department @ (575) 378 4422 when you are planning to move out. You will be responsible for the usage of utilities until the account is terminated.

**Deposits:** The Deposit must be paid at the time the application is submitted.

<b>\$10.00 LATE FEE IS CHARGED ON ALL DELINQUENT UTILITY ACCOUNTS</b>
<b>BILLS ARE SENT OUT ON LAST DAY OF MONTH, DUE ON THE 10TH</b>
<b>DELINQUENT ON 16TH OF MONTH, TURNED OFF ON 25<sup>TH</sup> OF MONTH</b>
<b>POLY CART SERVICE</b>
<b>1 POLYCART \$20.25</b>
<b>ADDITIONAL POLY CART \$5.00 /This is for residential accounts.</b>
<b>Commercial Customers /Please call Greentree Solid Waste 378 4697</b>
<b>PLEASE DO NOT TAMPER WITH WATER METERS, PLEASE CALL</b>
<b>(575) 378 4422, MONDAY THRU FRIDAY 8:00 AM TO 5:00 PM</b>
<b>AFTER HOURS CALL POLICE DEPARTMENT @ 378 4421</b>
<b>PLEASE CALL BEFORE 3:00 PM, IF YOU NEED WATER TURNED ON OR</b>
<b>OFF. THERE IS A FEE TO TURN WATER ON AND TURN WATER OFF</b>
<b>EACH TIME.</b>
<b>FEE SCHEDULE FOR TURN ON OR OFF: REGULAR HOURS \$32.50</b>
<b>FEE SCHEDULE FOR TURN ON OR OFF AFTER REGUALR HOURS \$64.00</b>
<b>ALL WATER CUSTOMERS SHALL HAVE THEIR OWN SHUTOFF VALVE</b>
<b>ON CUSTOMER SIDE OF THE WATER METER.</b>
<b>CUSTOMERS WITH PRIVATE WELLS SHALL NOT CROSS CONNECT</b>
<b>THEIR SYSTEM TO CITY WATER SYSTEM &amp; SHALL HAVE BACKFLOW</b>
<b>PREVENTERS ON THEIR PRIVATE SYSTEM TO ASSURE SEPARATION</b>
<b>OF SYSTEMS</b>